

JOHN J. FARMER, JR.
Attorney General of New Jersey

RECEIVED and FILED by the
NEW JERSEY STATE BOARD OF
VETERINARY MEDICAL EXAMINERS
on this date of: April 11, 2000

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STATE OF NEW JERSEY
DEPARTMENT OF LAW & PUBLIC SAFETY
DIVISION OF CONSUMER AFFAIRS
STATE BOARD OF VETERINARY
MEDICAL EXAMINERS

IN THE MATTER OF THE SUSPENSION :
OR REVOCATION OF THE LICENSE OF :

DINA A. ROVERE, V.M.D. :

License No. VI 03256 :

LICENSED TO PRACTICE VETERINARY :
MEDICINE, DENTISTRY AND SURGERY :
WITHIN THE STATE OF NEW JERSEY :

ADMINISTRATIVE ACTION

CONSENT ORDER

THIS MATTER WAS OPENED to the New Jersey State Board of
Veterinary Medical Examiners (hereinafter the "Board") upon receipt
of a written complaint from Shannon Sivartsen (hereinafter
"Consumer") against Respondent Dina A. Rovere, V.M.D. (hereinafter
"Respondent"). Within said complaint Consumer alleged on May 9,
1999, Respondent examined her new puppy "Jordan" and declared
"Jordan" unfit for purchase. Thereafter, Consumer alleges that on
three separate occasions she contacted Respondent to request an

"Unfit for Purchase" certificate (hereinafter "Certificate"), which she needed in order to obtain a refund for the veterinary fee she paid for the care of "Jordan". In each case the Consumer alleged that she was told that the Certificate had been forwarded; however, she alleges that she in fact never received said Certificate. Thereafter, on August 2, 1999 consumer filed a written complaint with the Board setting forth the above allegations. Respondent was then contacted by letter from the Board on or about August 5, 1999 and asked to provide a response to the Board regarding Consumer's complaint.

Respondent failed to reply to the Board's August 5, 1999 request for a written response to the Consumer's complaint. The Board again contacted the Respondent by letter on September 9, 1999 and notified her that a file had been opened and the Board requested the original medical records on this case. The Respondent again failed to respond. Respondent has denied ever receiving the August 5, 1999 and the September 9, 1999 letters from the Board.

On October 28, 1999, a Uniform Penalty Letter (hereinafter "U.P.L.") was sent to Respondent setting forth the initial findings of the Board. The letter also afforded Respondent the opportunity to settle this matter without further proceedings. The Respondent reports that the office manager at the Respondent's place of employment, Cheryl A. Detlefsen, responded to the U.P.L. via letter to the Board dated November 3, 1999 and requested an extension for

a response until December. The Respondent said she requested the extension because she would be on vacation, in Turkey, on her Honeymoon, until that time. The Board has no record of that correspondence. Additionally, the Respondent states that she sent a letter to the Board on December 6, 1999 responding to the U.P.L. The Respondent produced the receipt of a certified letter sent to the Board on December 14, 1999. There is no record of any correspondence from the Respondent to the Board on or about that date. This matter was returned to the Board for final review on December 22, 1999.

The Board entered a final decision with Order on January 3, 2000 which found the Respondent in violation of N.J.A.C. 13:45C-1.3 for her failure to cooperate in providing the purchase certificate and her failure to respond to the Board. Respondent denies any intentional wrongdoing but does admit to responding to the U.P.L. herself on December 6, 1999, after the required 10 days specified in the U.P.L. Therefore, the Respondent consents to the entry of this Order and the Board finding the written Order to be adequately protective of the public health, safety and welfare;

IT IS ON THIS 11th day of April, 2000,
ORDERED THAT:

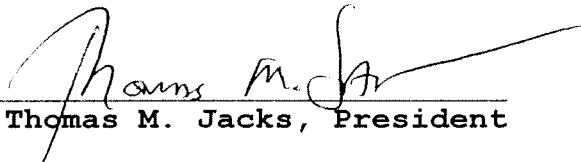
1. Respondent shall pay to the State Board of Veterinary Medical Examiners a civil penalty in the total amount of \$500 for the violations as set forth above. Said payment shall be made payable to the State Board of Veterinary Medical Examiners and

shall be delivered within ten (10) days of the service of this Order to the Executive Director at the Board of Veterinary Medical Examiners, P.O. Box 45020, Newark, Jersey 07101;

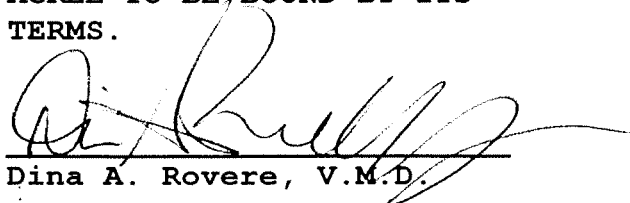
2. Respondent shall provide the original "Unfit for Purchase" certificate for Consumer Sivartsen's puppy to the Board within ten (10) days of receipt of this Order;

3. Respondent shall cease and desist from engaging in any of the conduct found herein to be unlawful.

NEW JERSEY STATE BOARD OF
VETERINARY MEDICAL EXAMINERS

By: 
Thomas M. Jacks, President

I HAVE READ AND UNDERSTAND
THE FOREGOING ORDER AND
AGREE TO BE BOUND BY ITS
TERMS.


Dina A. Rovere, V.M.D.